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## Domestic & General appoints Chief Internal Audit Officer

International appliance care specialist Domestic & General (D&G) has today announced the appointment of Yolanda De Vries as Chief Internal Audit Officer.

Yolanda joins D&G with over 15 years' experience in the financial services industry, having worked internationally and domestically for Barclays, Unum and more recently for MS Amlin. She brings a depth of audit experience in the commercial and financial services sectors and notably built out the internal audit function from an outsourced model whilst at Arthur Gallagher International and eSure.

Yolanda's remit will focus on establishing and leading the newly created Internal Audit function. This function will serve as a robust and independent '3rd line of defence' globally, across all areas of governance, risk management, and internal control. This will be executed alongside D&G's existing external partners Grant Thornton. Yolanda will report to Robin Ashton in his capacity of Chair of the Group Board Audit and Risk Committee.

Matthew Crummack, Chief Executive Officer, said: *"D&G is delighted to welcome Yolanda and her proven track record in supporting companies to build out their internal audit function. This is an important step in continually ensuring the highest levels of internal controls and audit for D&G and our FCA and PRA regulated business."*

Yolanda De Vries as Chief Internal Audit Officer, said: *"I am excited to join D&G and for the opportunity to build its Internal Audit team. I look forward to contributing to the business' growth by providing independent assurance, advice, and insight to management to support the company's vision of 'delivering for every customer every time'."*

**Ends**

### Media contact

Sam Turvey at H/Advisors Maitland  
+44 207 379 5151 (UK number)  
[domesticandgeneral@h-advisors.global](mailto:domesticandgeneral@h-advisors.global)

### About Domestic & General

D&G operates across 12 markets, including the UK, Europe and the US, protecting millions of appliances and serving approximately 6.6 million subscription customers. D&G has approximately 3,000 employees.

The company has a simple and transparent product range and a strong and resilient position in the home. D&G's products protect customers from the cost and inconvenience of appliance breakdown by repairing or replacing key household items such as washing machines, heating, TVs and consumer electronics. D&G repairs around 2.6 million appliances every year.

D&G remains focused on driving global growth, underpinned by flexible and scalable technology foundations, while transforming the customer experience through innovative digital and data product solutions.

All our efforts are underpinned by an open, inclusive and progressive culture running right through

our business. We're proud of this culture and, more broadly, our endeavours to encourage sustainability by promoting and facilitating repairs for our customers.

X's remit will focus on establishing and leading the newly created Internal Audit function which will ensure robust and independent Global Executive leadership team across all areas of governance, risk management and internal control as a '3rd line of defence', working in close collaboration with our existing external partners GT.